

How to book a follow-up appointment

When booking a follow-up appointment, the booking process differs depending on whether you are booking on a PC/Laptop or on a mobile device. Please find instructions below as well as a screenshot guide to use as reference.

Booking on PC/Laptop

1. When you log in, click 'Cases' on the left navigation bar and you will then see your existing cases (arrow 1).
2. When your cases come up, choose the case that has no booked date and click on the issue type in the purple writing. In the example case you would click 'ACNE & SPOTS' (arrow 2).
3. You will now be taken through the booking process and will be given a chance to provide an update on your treatment as well as upload photographs. You will also find a reduced booking cost.

The screenshot shows the skindoc website interface. On the left is a navigation menu with icons for Home, Cases, Prescriptions, Documents, and Profile. The 'Cases' menu item is highlighted with a purple arrow labeled '1'. The main content area is titled 'Cases' and contains a table with the following data:

ID	Date	Issue	Type
SK-2021-1436	-	ACNE & SPOTS	Roaccutane (isotretinoin) follow-up
SK-2021-1405	05-Nov-2021	ACNE & SPOTS	Roaccutane (isotretinoin)

The 'ACNE & SPOTS' text in the first row of the table is highlighted in purple, with a purple arrow labeled '2' pointing to it.

Booking on a mobile device

1. When you log in, click the stethoscope symbol at the bottom and you will then see your existing cases (arrow 1).
2. When your cases come up, choose the case that has no booked date and click the purple writing, in the example case the patient is being treated for acne (arrow 2).
3. You will now be taken through the booking process and will be given a chance to provide an update on your treatment.

